



SEVENTH FRAMEWORK PROGRAMME

MIT Metrocargo Intermodal Transport

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FP7-SME-2011

Press releases, publications and other communication activities

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About the Document

This document is Project Deliverable D8.5

It presents media relations activities and the press coverage obtained in the 24 months of work.

The document has been produced by the collaboration of the work package WP8, the participants to the work package have all duly contributed to the activity of the work package and to the production of this document and endorse this report as the conclusion of the work package.

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<u>GENERALITIES</u>

Introduction

Today railroad shipment of containers is limited to point-to-point trains, without the possibility of loading and unloading at intermediate stops. The reason is that wagons are loaded and unloaded vertically with gantry cranes or similar equipment, which obviously cannot operate under the overhead electric feeding line. Trains need to be shunted to marshalling yards and back to the regular railway tracks using a diesel locos, which is costly and time consuming, therefore only point to point trains are operated, excluding transfer and collection of load units along the territory they cross.

Since 2004 the Metrocargo initiative is under development, aimed at enhancing intermodal shipment based on an innovative horizontal loading technology capable of working under the catenary.

The EC-funded FP7 "research for the benefit of SMEs" project 222199 VIT- Vision for Innovative Transport, completed in 2009, developed single components, mainly related to computer vision, that were successfully incorporated in a prototypal Metrocargo unit that was constructed with own funding, installed in the port area of Vado Ligure and extensively tested by an independent qualified organization.

An extensive dissemination action will be pursued along two main lines:

- setting up demonstration tools.
- organization of events, including events centred on the Vado Ligure prototype, a road show in at least four EU countries and exhibiting at major trade fairs.

The dissemination plan is part of Work Package 8 of the Dissemination activities and market studies.

The objective of this document is to set out in a detailed and verifiable manner, the terms of use and dissemination of knowledge arising from the Metrocargo technologies. The document provides a detailed overview of all dissemination activities planned during the 24 months of the project and gives out indications of plans for dissemination during the next months of the project.

Structure of the document

The document includes the following parts:

- The report on the most important activities, which were performed in the 24 months

Identification of opportunities and target groups

A careful mapping of specific opportunities and tasks has to be made in order to support the dissemination activities that will be performed during the MIT project. Therefore, target groups have been constructed for obtaining contacts and opportunities for collaboration and for dissemination.

The target groups identified for MIT project were:

- large shippers
- freight forwarders
- factory transportation and logistics planners
- logistic chain operators and freight integrators
- ports
- railways
- Public Authorities.

Objectives

Media relations, press releases and other communication activities had the objective to promote results and visibility of the project and of the Consortium and to demonstrate the opportunities of Metrocargo through different kind of commercial promotion.

The activities included in this deliverable were pursued along two main lines:

- setting up demonstration tools
- organization of events in EU countries:
 - events centred on the Vado Ligure prototype
 - o exhibiting at major trade fairs, in Europe and in China
 - o road shows, speeches and work shops

The activities to set up demonstration tools included:

- preparing promotional material
- setting up a video clip
- setting up a Wikipedia entry
- setting up MIT website
- updating Metrocargo technology web-site

The activities in order to organize events, contacts and exhibiting at major trade fairs included:

- attending and exhibiting at trade fairs
- public relations and presentations in seminars, etc
- identifying possible customers to visit directly.

Methodology

This dissemination plan outlines the external public communication and presentation strategy for the MIT project. The dissemination approach for MIT is accomplished through activities encompassed by a dedicated work package. The approach to dissemination is designed to fulfil the following action items, which are considered crucial for further exploitation of the MIT project results. (See the following table).

Plan	Strategic plan for effectively disseminating and exploiting the project Results
Ū	
Design	Design of comprehensive branding for the MIT project (including logo) and targeted
Ũ	activities and actions to ensure a wide visibility and identification of the project for marketing-driven dissemination
Create	Creation of promotional materials for content-driven dissemination
Ũ	
Distribute	Use of the web to distribute project-information and materials (i.e. Distribute flyers
Ũ	and newsletters)
Represent	Attending and exhibiting at trade fairs, public relations and presentations

1. Media Relations: The importance of reputation

During MIT project, media relations activities have been performed with the aim to promote the technology among industry, financial community, potential investors, decision makers and targeted audience reached by medias.

At another level, dissemination actions has been relevant to make aware a growing number of people and citizens about sustainability and environmental themes connected to the use of freight transport possible thanks to the Metrocargo system.

Public opinion has been indeed always taken into consideration as a strategic lever capable of influencing politics decisions.

The key messages spread during the dissemination phase can be summarized as follows:

- Metrocargo improves the use of rail since it contributes to make freight transport more efficient;
- Metrocargo adopts the network approach typically used in passenger transport to reduce many critical issues and significantly improve performances;
- Metrocargo eliminates the need for shunting and related time and costs;
- Different installations of the technology in logistic and rail areas both in Italy and in Europe can be progressively put in a network in order to distribute goods in an efficient, environmental-friendly and quick way;
- Metrocargo guarantees low environmental impact, high security, complete automation and efficiency.

With Metrocargo the following performances **per single railroad track** are possible:

- Full train handling time (hours): 1/2 1 (VS. 4-8 with other intermodal systems);
- Trains (un)loaded per day: 8 (VS. 2 with other intermodal systems);
- Shunting time (hours): 0 (VS. 2/train with other intermodal systems);
- Terminal daily loading capacity (TEU): 800 (VS. 200 with other intermodal systems).

The stated ideas have been promoted towards **local and international**, **economic**, **generalist and specialized** medias during the whole period of MIT project.

In particular, a strategic goal was to manage and strengthen the relation with **key journalists and editorial staffs** through the periodic envy of press releases, the scouting of interview opportunities and the organization of one-to-one meetings.

1.1. Media relations activities in detail

A constant relation with the following magazines/web sites has been established with specialized medias:

- 1. A&S Italy
- 2. Bahn-Media Verlag
- 3. Bahn-Report
- 4. Baltic Journal
- 5. Business Journal
- 6. Capo Horn
- 7. Corriere dei Trasporti
- 8. Die Messe
- 9. Dinamica Channel
- 10. DVV Media Group
- 11. DVZ
- 12. Economy Tribune
- 13. EI Der Eisenabahningenieur
- 14. Eisenbahn
- 15. ETR Eisenbahntechnische Rundschau
- 16. Eurailpress
- 17. Eurail Mag
- 18. Eureka
- 19. Euromerci
- 20. European Railway Review
- 21. Ferpress
- 22. Freight Industry Times
- 23. I binari City Railways
- 24. Il giornale della logistica
- 25. Il Messaggero Marittimo
- 26. Il Mondo dei trasporti
- 27. Ingegneria Ferroviaria
- 28. Global Trader
- 29. InnoTrans 2014
- 30. Intermodal and Containers Box
- 31. International Railway Journal
- 32. International Transport Journal
- 33. La Gazzetta Marittima
- 34. L'Avvisatore Marittimo
- 35. L'Informatore Navale
- 36. Lex Trasporti
- 37. Logistica
- 38. Logistica Management
- 39. Logisticamente
- 40. IRJ International Railway Journal
- 41. ITJ International Transport Journal
- 42. Mena Rail News
- 43. Mobility
- 44. Nonsolomare
- 45. Lifting & Transportation Magazine
- 46. Porto & Diporto
- 47. PriMa Europea
- 48. Privatbahn Magazin Im Fokus

- 49. Protecta
- 50. Rail Markets
- 51. Railvolution
- 52. Railway Gazette International
- 53. Railway Age
- 54. Railway Update
- 55. Reloader
- 56. RTR Railway Techical Review
- 57. RZD Partner International
- 58. SACE Mag
- 59. Schienenverkehr
- 60. Schweizer Eisenahn
- 61. Sea Ports Business
- 62. Ship2Shore
- 63. Spazio & Porti
- 64. Tecnelab.it
- 65. Tir
- 66. Trasportale
- 67. Trasporti News
- 68. Tunnel
- 69. Today's Railways
- 70. Tutto Trasporti
- 71. Tutto Treno
- 72. Uomini e trasporti
- 73. Verkehrswesen
- 74. Vado e torno
- 75. World Cargo News
- 76. www.bahn-journalist.ch
- 77. www.clickmobility.it
- 78. www.ferrovie.it
- 79. www.informare.it
- 80. www.intermodale24-rail.net
- 81. www.privatbahn-magazin.de
- 82. www.railvolution.net
- 83. www.railwaybulletin.com
- 84. www.robertocrucil.it
- 85. www.sollevare.it
- 86. www.trasportiweb.it
- 87. www.trasportoeuropa.it
- 88. www.transportonline.com
- 89. www.trasportonotizie.com
- 90. www.railcolor.net

Events (seminars, conferences, etc.) as well as exhibitions have been represented essential occasions to communicate the progresses of the project.

During these happenings, special media kits, save the date, press invitations and press releases have been edited, distributed and promoted.

Some examples:

InnoTrans 2012	18-21 September, 2012	Berlin - Germany
Slimport Conference	8 October, 2012	Genoa - Italy

Conference on Intermodality at International Boat Show 2012	12 October, 2012	Genoa - Italy
Conference on Genova – Rotterdam Corridor	23 October, 2012	Genoa - Italy
Conference "A big pulling from trains"	27 October, 2012	Mondovì - Italy
Port and Shipping Tech Forum	29 November, 2012	Genoa - Italy
Intermodality and logistics conference	11 January, 2013	Turin - Italy
Logistics and promotion of Euromediterranean traffics Conference	12 April, 2013	Udine - Italy
Transport Logistic	4-7 June, 2013	Munich - Germany

During InnoTrans 2012, in particular:

- Nr. 15 meetings with journalists have been made in order to present them the Metrocargo system;
- Interviews with II Secolo XIX, La Repubblica, Ferpress, Eurailpress, EurailMag and Economy Tribune have been organized.

During Transport Logistic 2013, in particular:

- Nr. 13 meetings with journalists have been made in order to present them the Metrocargo system;
- Interviews with DVV Media Group, Telenord TransPort, the MediTelegraph, Baltic Journal and MF Milano Finanza have been organized.



Spokeperson: I.LOG's CEO Guido Porta interviewed for Italian specialized TV program "Transport" (Munich– 4-7 June, 2013) Some examples of the generated media coverage:





1.2. Advertising campaign – The importance of awareness and word of mouth

«Next destination: Metrocargo», this is the claim distinguishing the new **advertising campaign** of the Metrocargo system **presented in Munich at Transport Logistic**.

Advertised on international trade magazine **World Cargo News** in the issue distributed at the exhibition and displayed on **special frames at the Metrocargo booth**, the campaign is meant to capture the attention of people thanks to its immediate and catchy graphic, which shows a **typical rail station departures' screen where each train leads to a different Metrocargo station**.

Through this simple connection, the advert explains therefore the concept of the Metrocargo system and its aim to bring the intermodal transport to the same standards of passenger transport, moving from the existing "point to point" operation to a "**stop and go**" or "**network**" approach.



2. Other communication activities

Communication activities have been not only addressed to media, but also to different target groups of industry, institutes and universities and, in general, to all the stakeholders.

These activities had the aim of promoting the MIT - Metrocargo project in its single phase, emphasizing the advantages linked to the use of the technology, the main goals reached by the project and its future developments.

In particular, external communication activities have included:

- The creation and content curation of a website dedicated to the initiative <u>www.mitproject.eu;</u>
- The update and content curation of the aspects related to the project on brand website <u>www.metrocargo.it</u> and partners' respective websites: <u>www.ilog.it</u>; <u>www.imavis.it</u>, etc.;
- The creation of profiles related to MIT Metrocargo project on targeted social networks (LinkedIn and YouTube) to improve the awareness of the system and stimulate public opinion on intermodal transport and on the enhancement of sustainable ways of transport;
- The spread of news, collected in the format of digital newsletters, to stakeholders to inform them about recent events and activities, conferences, presentations, attended exhibitions, meetings, and reporting what the press have said/written about the project and the Metrocargo technology in the last months;
- The creation of a page on Wikipedia where to collect all relevant information on MIT project and the Metrocargo technology.

2.1. Web dissemination

As anticipated, web dissemination activities has first of all included the creation and content creation of a website dedicated to the initiative <u>www.mitproject.eu</u>.

MIT project website has acted as a platform where to establish an efficient and effective dissemination and communication tool. Its main purpose was to spread the project results and non-confidential information to the widest possible audience (including the industrial and academic community).

The website has a clear structure with two types of webpage navigation depending on the type of user, i.e. visitor (public) or Consortium member (members area). The potentials for navigation, document uploading and website alterations differ for each type of user.

The aim of the website was, on one hand, to inform the general public about the MIT project and, on the other hand, to represent a communication tool where partners could exchange information on the project.



Also brand website <u>www.metrocargo.it</u> and partners' respective websites: <u>www.ilog.it</u>; <u>www.imavis.it</u>, etc. played an essential role in MIT's dissemination.

The entry of news on the website of the Metrocargo brand <u>www.metrocargo.it</u>, and on the partners' websites (<u>www.ilog.it</u>, <u>www.imavis.com</u>, etc.) let indeed to reach a wider public and to better express the value of the Consortium at European level.

i .log	INIZIATIVE LOGISTICHE S.R.L.
Home Chi siamo II gru	ppo Attività Convegni Relazioni Dove siamo
METROCARGO	Intermodal Transport Image: Contract of the second
Attività	1.LOG Iniziative Logistiche Sr.1. è una società nata nel 2004 per la promozione e lo sviluppo di iniziative innovative nel campo della logistica. I suoi soci di riferimento sono manager e consulenti che, con una vasta esperienza maturata e sviluppata in aziende leader nel campo dei trasporti e della logistica, hanno creato un gruppo di lavoro capace di
Rassegna Stampa	sviluppare importanti progetti innovativi e di offrire consulenze alla piccola e media impresa e alle amministrazioni pubbliche.
Contatti	L'impegno di ILOG è quello di offrire un servizio completo ed affidabile con il massimo della flessibilità per rispondere alle esigenze dei nostri clienti. Servizi e collaborazioni vengono sviluppati avvalendosi anche di aziende partner di
Articoli più letti	fiducia. ILOG Iniziative Logistiche S.r.I. è certificata ISO 9001 per la progettazione di infrastrutture logistiche (compreso il
Attività	sistema intermodale Metrocargo) e per l'erogazione di servizi di consulenza nel campo della logistica.
Il gruppo	
II gruppo Dove siamo	

I.LOG's website www.ilog.it



Imavis' website www.imavis.it

MATU	AAVNA		
ment	ocargo	search	
L'idea Obiettivi II progetto	logistico Dove siamo Contatti		
metrocargo	The Metrocargo system, developed by I Log Initiative Logistiche srl, is an op intermodal transport, without changes to the railway wagons and loading un		
	The idea of Metrocargo is based on an innovative technique of horizontal har storage areas automated and built along the railroad tracks, which allows sp environmental impact.		
10th 1	The technique speeds up and optimizes the loading/unloading of trains by in reduces operating costs and minimizing the disability time of breaking bulk.		
	The loading and unloading of a freight train usually takes less than 40 minut	es.	
	Entering into the substance of the construction, technology Metrocargo utili platform.	zes specialized shuttles, lifting tower and	
Menu	The system is modular and allows to plan intermodal terminals in relation to	coace multiple and the number of	
La tecnologia	containers handled		
Lo stato dell'arte	Metrocargo is promoted in the project <u>MIT - Metrocargo Intermodal Transpor</u>	<u>d</u> e	
Presentazioni			
Rassegna stampa	METROCARGO INTERMODAL TRANSPORT		
Installazione a Vado Ligure			

Metrocargo's website www.metrocargo.it

2.2. MIT – Metrocargo has gone social

Social networks has also revealed as important channels through which to disseminate MIT – Metrocargo key messages.

A dedicated **LinkedIn page** and a **YouTube channel** have been created especially for the project showing off their huge potential to make the system known by unexpected targets and contributing to inform the public opinion on the opportunities of intermodal transport and rail cargo development.



Metrocargo's LinkedIn profile http://www.linkedin.com/company/2943880?trk=tyah



MIT's YouTube channel http://www.youtube.com/channel/UCssHlaWVp2AZRQFY60eZNMQ

2.3. Newsletters

During the MIT – Metrocargo project periodic newsletters have been created and spread to the whole commercial mailing list, including partners, suppliers, prospects, institutional representatives and, generally, all Metrocargo's stakeholders.

In particular, 5 newsletters were released and spread to the public:









The newsletters have also been loaded on the website of the project, <u>www.mitproject.eu</u>, which has been set up with the purpose of providing constant access to news, updates and events related to the development of the MIT platform, and which has been updated regularly during project duration.

2.4. Wikipedia

During the first months of activity, a Wikipedia entry illustrating MIT – Metrocargo project and its key features has been created.

WIKIPEDIA is a collaboratively edited, multilingual, free Internet encyclopedia supported by the non-profit Wikimedia Foundation. Wikipedia's 30 million articles in 286 languages, including over 4.2 million in the English Wikipedia, are written collaboratively by volunteers around the world. Almost all of its articles can be edited by anyone having access to the site.

It is the largest and most popular general reference work on the Internet, having an estimated 365 million readers worldwide.

For this reason, Metrocargo and MIT project were inserted in Wikipedia (Link: <u>http://en.wikipedia.org/wiki/Metrocargo_Intermodal_Transport)</u>.

The page, in particular, has been divided into the following contents in order to explain the most relevant features of the innovative Metrocargo technology:

1 The Metrocargo Concept

- 1.1 The Technology
- 1.2 Distributed intermodality
- 1.3 Port to dry-port shuttling
- 2 The MIT Project
 - 2.1 Objectives
 - 2.2 Project partners
 - 2.3 Current status

In the first chapter Metrocargo concept and technology are described.

It is also said that "MIT - Metrocargo Intermodal Transport project is about bringing Metrocargo from research to market stage and promoting its dissemination among logistic decision-makers throughout Europe. Technically, MIT will implement specific technical improvements and the scaling up from single prototypal unit to full industrial installation, developing typical plant design and SW applications to automate and optimise the work flow and provide interfaces with operators and external systems. Promotion and dissemination will be the main goal, carrying out market studies in several EU member states and subsequent market plans to exploit the Metrocargo features in terms of installation and operating costs, limited use of dock area, safety and environmental impact".

In the third paragraph of the first chapter the main logistics application of the Metrocargo technology (i.e. network for distributed intermodality and port to dry-port shuttling) are explained.

In particular, the efficiency of Metrocargo equipment is well exploited when fast processing of full trains is required, as in shuttling between ports and dry-ports and at gauge-change stations, as at the EC borders with Spain, Russia and Ukraine, and similarly at the border between Russia and China.

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1 12 7	Metrocargo Intermodal Transport
WIKIPEDIA The Free Encyclopedia	Wetrocargo micrologia nansport
Main page Contents Featured content Current events Random article Donate to Wikipedia	UT (Metocargo Intermedal Transportie) [®] is a Project partly funded by the EU under the Programme "Research for the benefit of SIES" - Call D 'P7-SIE-2011' and managed by REA Research Executive Agency. Metocargo is a concept of Intermedal Integration of the Size of the
 Interaction Help About Wikipedia 	In several countries, using videoup and a ghamic simulation SV to this liststate the solutions for specific needs. At the end of this Project the Metocago technology will be a fully developed market-easy system that will be widely torown among European logistic decision makers.
Community portal Recent changes Contact Wikipedia	Contents (void) 11 The Hericargo Corcept 1.1 The Technology
F Toolbox	1.2 Dishbade Isteinodaly 1.3 Dist dispose Asilting
Print/export	2 The M Physics 2 2 The Physics 2 2 The Physics 2 2 The Physics 2 3 Cherris data data
	The Metrocargo Concept
	Twing which a part of the second seco
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	The Technology (edg
	Level version were the set of the
	The basic unit of Metrocarpo comprises the elements illustrated in the above pictures and effects the operations described hereunder: • the container is moved from the watom to the transfer car
	In exclusion to involve unit on magnetic previous and in the standard of a charges the container is involve to a position faither thom the track, to make room for new unit being unloaded the buffer bay the container is moved to a position faither from the track, to make room for new unit being unloaded
	The same sequence in reverse service is defeded for tableng, with the side (side basing replaced by the testing control on the various of the service service is set as an autonement of the VT project Allor parts for tableng control on the various of the VT project Allor parts for the VT project Allor parts fo

The second chapter is dedicated to the MIT project. It presents indeed the main objectives of the initiative which can be summarized as follows:

- Promoting and disseminating the Metrocargo technology, carrying out market studies in several EU member states and subsequent market plans;
- Exploiting the Metrocargo features in terms of installation and operating costs, limited use of dock area, safety and environmental impact;
- Implementing specific technical improvements and the scaling up from single prototypal unit to full industrial installation, developing typical plant design and SW applications to automate and optimise the work flow and providing interfaces with operators and external systems.



Partners of the Consortium are then stated and described according to their specific missions and main activities.

3. Next steps

All goals and objectives of the MIT project in terms of communication and promotion both toward media (and, through them, to industry and public opinion), both to the industry have been reached.

The managed activities, in particular, have generated tangible results and strongly contributed to make the network of interested contacts and actors involved in the initiative grow fast and be more organic and solid month after month.

This has represented an essential step to Metrocargo market stage, which has necessarily to be going through one-to-one deep negotiations (the most relevant on going ones are highlighted in Deliverable D8.6) continuing in the next months.

At the same time, improving awareness and reputation of the project and of the Metrocargo system remains one of the key goals of the future strategy.

In particular :

- focusing on markets such as Europe and BRICS (India, China, Russia and Latin America);
- increasing PR and Media Relations activities;
- setting the next phases of an international ADV campaign;
- meeting with major logistics companies, ports and inlandport operators;
- focusing on business-to-business meetings and commercial opportunities.